



National Forum for Background Checks

AHFSA Annual Conference
Background Screening Interest Track
August 21-23, 2017

IT Support for NBCP Screening Programs: Core System

Beth Myers, Innovative Architects

Benefits of Background Checking System



- ▶ Efficiency
- ▶ Automation of mundane tasks
- ▶ Ability to see and report on trends
- ▶ Allow access to a variety of user types – state, provider, applicant, surveyors
- ▶ Integration with other systems – CHRI, Registries, payment, etc.
- ▶ Data integrity / reduce errors
- ▶ Share ideas between states

Core BCS – Provider Functionality



- ▶ Enter an application
- ▶ Track progress of background check
 - ▶ Status of fingerprinting
 - ▶ Notifications
- ▶ View eligibility decision and associated documents
- ▶ Record hiring decision
- ▶ Manage employment
- ▶ Reporting
- ▶ Manage users



Core BCS – Applicant Functionality

- ▶ Enter an application
- ▶ Track progress of background check
 - ▶ Status of fingerprinting
 - ▶ Notifications
- ▶ View eligibility decision and associated documents

Core BCS – State Agency Functionality



- ▶ Make eligibility determination
 - ▶ View CHRI
 - ▶ Manage disqualifying offenses
 - ▶ Generate communications to applicant and provider
- ▶ Manage appeals
- ▶ Reporting
- ▶ Manage Users
- ▶ Configuration / Admin functions



What's New?

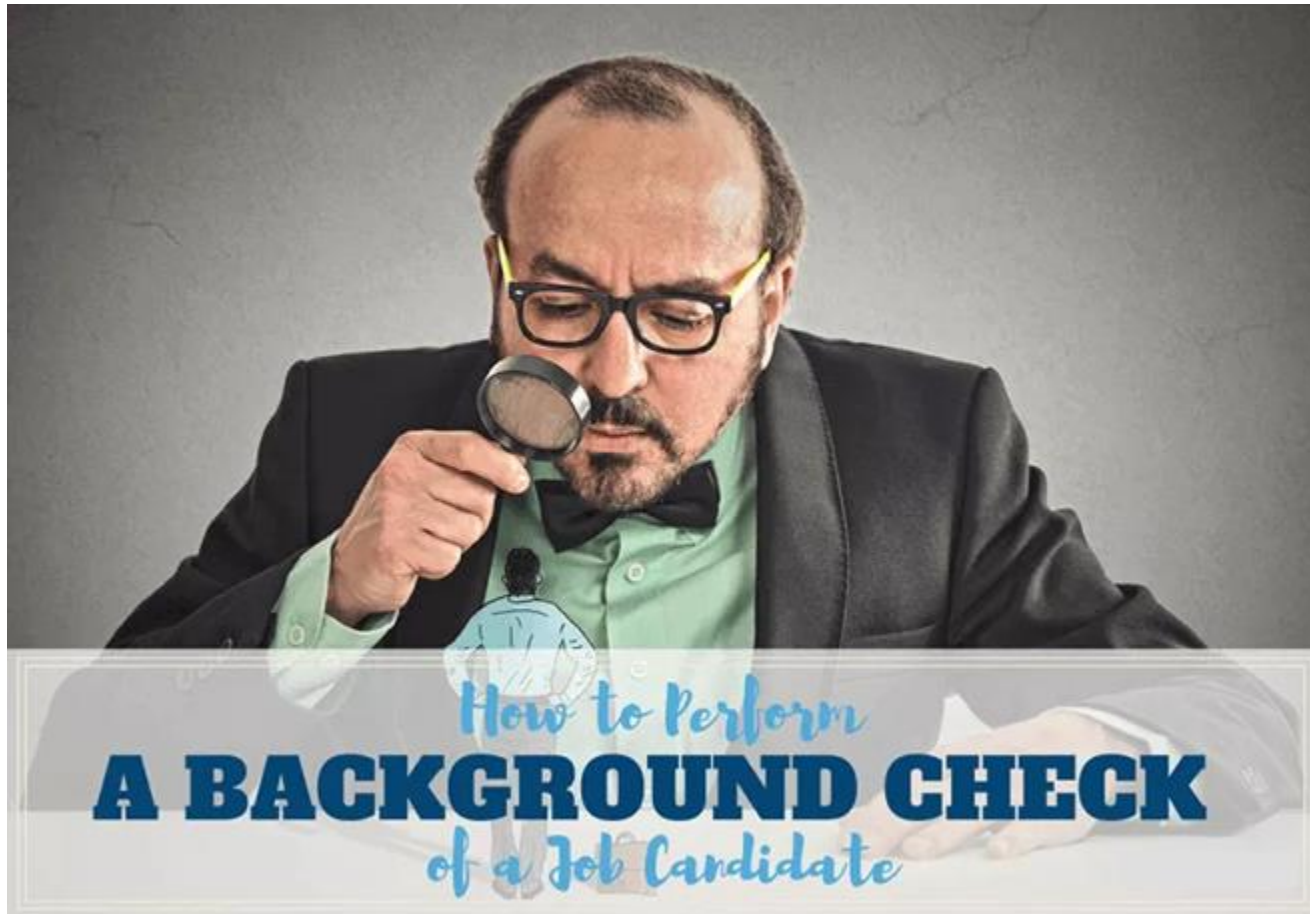
- ▶ Zipcode validation
- ▶ Feedback
- ▶ Federal Rapback
- ▶ Watch process
- ▶ Limit provider access to info on terminated employees
- ▶ Legacy files
- ▶ Provider Restrictions
- ▶ Self Service Unlock / Longer passwords
- ▶ HTML in email notifications



What's Next?

- ▶ More customization by “application type”
- ▶ Exceptions paths defined in the last year
 - ▶ Background checks that are subject to Adam Walsh child abuse checks
 - ▶ Specification of which application types can connect to other application types
 - ▶ If minor, only perform registry checks and skip CHRI
 - ▶ Different levels of eligibility

Questions from States?



How to Perform
A BACKGROUND CHECK
of a Job Candidate