

## **Reference Documents:**

- Feb 2018 Forum-Webinar Slides.pdf
- Feb 2018 Forum-Attendance.pdf

## **Quick Hits**

- The Forum website is up on AHFSA and can be taken down on the BGCheckInfo website.
- NNAR – James and Ernie had a call with Anthony N. Stout, Manager- EVVE Products and Services for the National Association for Public Health Statistics and Information Systems (NAPHSIS) to inquire about their processes. Ernie is doing additional research to help develop a business plan. On the National Practitioner Database, there are 90000 paraprofessionals (nurse-aide, med-techs, etc.) that have a negative finding against them; access to this database is restricted and is \$2 a query.
- James sent out an email asking if States used grant funds to travel to the AHFSA conference as CMS also had the same question; five States used grant funds for the conference.
- Don said CMS is waiting for OAGM to make a final decision on the three new grantee States, but CMS is positive that they will be accepted into the grant program. Don does not know who the Project Officers will be for the new States; Jan will decide.

## **Forum Track at AHFSA Conference**

- Participants were referred to slide 5 for conference dates and room registration links.
- Funding options for the trip include Survey and Certification Agency funding, NBCP grant dollars, program revenue or other

## **Potential Conference Topics – Taylor**

- Best practice process for new States to help them get started
- Performance and Data reporting, best practices for internal and external stakeholders
  - This would discuss what the system would be able to track and data reporting as far as number and type of offense
- Training best practices – How do you train providers to use your system? How do you train internally to use the system?
- Fingerprinting services and next generation screening – contracts with live scan vendors
- Panel discussion background screening and the survey and certification process - try to include AHFSA members in the forum panels
- Open Q & A between new and old grantee States
- Core system developers presentation by IA and Yale New Haven
- Child Care Screening? Not sure if this can be a discussion topic
- 2019 planning session and review what did and didn't work in 2018

- Potential topic: medical marijuana background checks (medical marijuana providers may want to tap into the BCS)
- Michigan has already started to integrate the two systems

### **Challenges and Successes Round Robin**

Each state was asked to describe, in 3 minutes or less, a current challenge or success in their screening program. Feedback to any state was reserved to the second round.

Alaska – Karen

- Biggest challenge is that lots of fingerprint vendors are not required to be certified. The AK Public Safety office would like the Department of Health and Social Services to be the first to review for rejecting fingerprints. Karen would be interested to know if other States have requirements that their fingerprint vendors need to meet and what those requirements are.
- Taylor to Karen: Florida does not require fingerprint vendors to be certified.
- Denise to Karen: In Georgia, there is some type of certification process because we have a list of certified live scan vendors. She is not sure what the process entails, but she can find out or give Taylor their contact information.
- Connecticut – Pat Trella
  - Fees are high in general, but the fingerprinting cost increased by \$45 in December 2017. As a result, a fingerprint-based background check now costs providers \$104.31. CT did allocate grant funds to help offset the check costs; however, after the grant ended, the check costs were no longer subsidized.
- DC – Alem Ghebrezghi
  - Issue is if a State can receive results from a vendor without violating the Anti-Deficiency Act.
  - Planning on doing refresher training and training for new providers.
- Florida
  - Clearinghouse has been running for 5 years; when people are fingerprinted, the prints are retained for five years. This is the first time that screenings will need to be renewed in the system. FL had to change the design of how this would occur at the last minute as law enforcement was not prepared to change their system in any way. FL was successful in changing the design in time and providers are able to renew fingerprints within the system at a cost savings of \$33 as opposed to getting a brand new screening. One of the issues is that the person has to be on an employee roster to get a notice for renewal and the providers have not been as attentive to that piece of it.

- Georgia
  - It has been difficult to expand FBI fingerprint requirements for all direct access employees that work for license facilities. There are requirements for owners and directors, but not specific ones for fingerprints.
- Idaho - Fernando
  - Incorporated major provider and worker screenings to the program with the CCDBG standards, but there is difficulty with other States returning those queries/inclusion from the child protective registries back to Idaho.
- Michigan
  - Integration of child care for child care workers licensing and family members, they're in a test phase right now, but the software will go live at the end of the month. Then they will do a soft launch beginning in March and legislation takes effect on March 28, 2018, which is when they will go live.
  - Challenges include the FBI not being able to return fingerprint codes, even though they have had them for a while. NCIC Sex Registry, the MSP, who is the depositor of records, is refusing access to the registry; as a result, they are developing a program such that when fingerprints are returned, the NCIC registry results will also be included.
  - Even though the system will be live on March 28<sup>th</sup>, they may not be able to return fingerprints
- Missouri
  - Biggest challenge is the volume of background screening requests that come in; in January, they had 60000 requests come in. Currently, they're doing same day service and have been doing so for about six months. They've been able to do that because they were able to add a position to process screenings and providers have been using their online request process.
- Ohio
  - De-centralized process, the providers are responsible for the determinations, not a State agency. A single-sign on is preferred for ARCS and rap back; OH needs to develop a better relationship with law enforcement (BCI and Attorney General's office).
  - Jane would like to see a better participation rate with State providers as it is a voluntary program. There are some State agencies that are making changes to the OH administrative code to require the government agency providers to conduct these checks and use ARCS, but this doesn't reach out to other providers.
- Oklahoma
  - Biggest challenge is due to staffing; recently the staff was reduced by 40 percent. They are looking at utilizing the core system and taking advantage of the letter

- management; they want to use the automated feature to help generate requests for information and determination letters. They also want to use the mail tracking option in the system; the issue is that they discuss national CHRI in the letters but do not have a secure system at this time. They need to figure out how to save the CHRI results on the system while including them in the letters.
- James: The issue Alaska is dealing with reminded him of an issue that they have been working on in Oklahoma. OK's live scan contract is out for bid and they included language that will penalize the vendor if their rejection rate exceeds a certain threshold. If they exceed the threshold, then they have to reduce their fees for that month.

### **Critical Questions & Next Steps**

- James reminded all that the Forum is preparing a member directory with photos and requested everyone submit a headshot photo to Scott Chisholm. The template directory was shown.



# National Forum for Background Checks

Forum Webinar

February 8, 2018



# Webinar Purpose and Desired Outcome

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**Purpose:** Meeting will provide vehicle for member updates and information exchange on various state and forum activities: report on forum conference track and discussion on topics; round robin challenges and successes discussion.

**Outcomes:** Information conveyed, feedback received.



# Agenda

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- 13:30 - 13:33 Member roll call
- 13:33 - 13:39 Quick hits
- 13:39 - 13:50 Draft Forum Track at AHFSA Conference
- 13:50 - 14:25 Challenges and Successes Round Robin
- 14:25 - 14:30 Wrap-up: critical questions & next steps



# Quick Hits

- ▶ Forum Website: <http://www.ahfsa.org/NBCP>
- ▶ NBCP Nurse Aide Registry Update – James Joslin
- ▶ Grant Funds used for last AHFSA Conference:
  - ▶ 5 States
- ▶ CMS Update – Don Howard
- ▶ CNA Update – Liz Rastrick





# Forum Track at AHFSA Conference

- ▶ Where: Tigard, Oregon; Embassy Suites
- ▶ When: September 23<sup>rd</sup> through 26<sup>th</sup>.
- ▶ Registration: not open yet
- ▶ Rooms: <http://www.ahfsa.org/AHFSA-2018-Annual-Conference>
- ▶ Track/conference open to anyone and all attendees
- ▶ NBCP/Screening program staff working in the Survey and Certification Agency should be able to be funded through agency Medicare appropriation
- ▶ Non-graduated states should be able to expense the conference under their award



# Potential Conference Topics

- ▶ Panel Discussion: Overview of best practice process for New States
- ▶ Panel Discussion: Performance and data reporting-benefits and best practices for both internal and external stakeholders
- ▶ Panel Discussion: Training Best Practices
- ▶ Fingerprinting Services and Next Generation Screening
  - ▶ COGENT; IDEMIA; FieldPrint
- ▶ Panel Discussion: Background Screening and the Certification and Survey process (Kim Smoak (FL) has volunteered to present with Taylor Haddock)
- ▶ Open Q&A/discussion for new states and old states (Focus is on new states to ask questions of graduated states and to help them develop relationships.)
- ▶ Core System Developers presentation (Innovative Architects and Yale NewHaven to present on product)
- ▶ Implementation of childcare screenings or another open Q&A discussion?
- ▶ 2019 Planning session?



# Challenges and Successes Round Robin

- ▶ Question for each State:

In three minutes or less, describe a current challenge or success in your screening program.

- ▶ If you have a question or response about what anyone describes, hold it and after we've gone around the group, I'll circle back through each state for any questions or responses to what other states offered.
- ▶ Your question and/or responses should be brief and no more than one minute.
- ▶ If you have more to offer in a question or response you can either push that response to the state via direct email or through our google group account.
- ▶ We will circle back through the group as time permits.

# Critical Questions & Next Steps

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- ▶ Critical questions
- ▶ Next steps/action items
- ▶ Next Webinar: March 8, 1:30 p.m. CST



<b>Webinar Participation</b>		
	<b>Forum Contact</b>	02/08/2018
<b>AK</b>	AK Karen Benson/Tracey Marshall	KB
<b>CA</b>	CA Paul DeHerrera/Madeleine Childs	
<b>CT</b>	CT Matt Antonetti/Patricia Trella	PT
<b>DC</b>	DC Alem Grebrezghi	Y
<b>DE</b>	DE Tom Murray	
<b>FL</b>	FL Taylor Haddock	Y
<b>GA</b>	GA David Ostrander; Denise Mathews	DO, DM
<b>HI</b>		
<b>ID</b>	ID - Fernando Castro	Y
<b>IL</b>		
<b>KS</b>	KS Brenda Dreher	
<b>KY</b>	KY Jennifer Mayes/David McMahan	
<b>ME</b>	ME Alexander Netten	
<b>MD</b>		
<b>MI</b>	MI Steve Gobbo/Tom Dyke/Novak	SG, TD
<b>MN</b>		
<b>MO</b>	MO Melanie Madore/Beth Thompson	MM
<b>MS</b>		
<b>ND</b>	ND-Bruce Pritschet	
<b>NV</b>	NV Leticia Metherell	
<b>NC</b>		
<b>NM</b>	NM Gil Mendoza	
<b>OH</b>	OH Jane Lengel	Y
<b>OK</b>	OK James Joslin/Scott Chisholm	JJ, SC
<b>OR</b>	OR Jeff Akin/Frank Miles	
<b>PR</b>		
<b>RI</b>	Jim Doobie	
<b>UT</b>		
<b>WI</b>		
<b>WV</b>	WV Meghan Shears	Y
<b>CMS</b>	Don Howard	Y
<b>CNA</b>	Nandita Ravishankar	Y
<b>CNA</b>	Ernie Bauman	
<b>CNA</b>	Elizabeth Rastric	Y
<b>CNA</b>	CaraLee Stearns	Y
<b>CNA</b>	Allison Dudziak	Y
<b>CNA</b>	Beth Myers	Y
	Total	20

1. I plan to attend the conference in Oregon.

a. Yes 8/11 ( 73%)

b. No 1/11 ( 9%)

No Answer 2/11 ( 18%)

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Jane | X | |  
Karen Benson | X | |  
Stephen Gobbo | X | |  
Don Howard | | X |  
Melanie Madore | X | |  
Denise Matthews | | |  
Meghan Shears | X | |  
Allison Dudziak | X | |  
Pat Trella | X | |  
Beth Haynes | X | |  
Alem | | |